

## The Westin Anaheim Resort Safety and Security Features

Date:

### Safety and Security Arrangements and Organization

#### Emergency Procedures and Incident Control

- This resort has an Emergency Procedures Manual, which covers a wide variety of crisis situations. These procedures cover such items as chemical spillage, guest illness, food contamination, bomb threats, etc.
- The resort's Executive Committee reviews these procedures semi-annually.

#### Emergency Power

- This hotel has an emergency generator for designated lighting and power to key systems and equipment.

#### Guest Room Security

- Electronic locks
- Secondary locking device for entry and connecting doors
- Entry door viewer
- Self-closing entry door
- In room safes or central safety deposit boxes provided

#### Fire Protection

- The resort complies with the requirements of local fire safety enforcement laws.
- The fire alarm system includes automatic detection and audible alarms.
- Fire Drills are conducted at least semi-annually involving all associates.
- Associates trained in fire evacuation procedures are on duty 24/7.
- Checklists relating to fire alarm system, fire detection, emergency lighting and portable firefighting equipment are completed and recorded.

#### First Aid/CPR

- The resort has qualified first aiders/CPR trained personnel on duty 24/7.

#### Security

- Security cameras are provided in certain public areas as a deterrent to crime.

#### Engineering Safety Inspections

- Periodic inspections/maintenance on specific items of equipment.

#### Water Hygiene

- Water hygiene assessments and regular sampling are carried out.
- A system of water temperature monitoring and showerhead cleaning is in place.

#### Electrical Safety

- Periodic electrical inspections are carried out.

#### Gas Safety

- Gas Equipment (such as boilers) are periodically maintained/serviced.

#### Contractors

- Signing in and I.D. procedures exist for visiting contractors.
- Permits to work are used for high risk work tasks, identified as Hot Works, Roof Works, and Electrical Works.

# THE WESTIN

## ANAHEIM RESORT

### Food Safety

- This hotel follows the principles of HACCP Guidelines in line with local and national food hygiene regulations and receives periodic inspections from local authority officials.

### Human Resources / Associates

- Drug Free Workplace policy is in place.
- Workplace Violence policy and related training is in place.

### Workplace Safety/ Inspections and Support

- Safety and security training within the hotel is carried out as part of the new hire induction program and periodic departmental training.
- Associates are encouraged to raise suggestions for improvements or safety concerns with their elected representative or line manager.
- Associates recognize the importance of working in a safe manner as identified through the new hire induction program and periodic departmental training.
- This resort arranges for periodic internal inspections to ensure hazards are identified and removed or control measures implemented. Such periodic inspections are also undertaken to support safety and general welfare conditions. The aim is to confirm compliance with local and federal laws.

### Accident Reporting

- Accidents that have the potential to cause injury or accidents causing injury or property damage are reported to management.

### Control of Hazardous Substances

- The supply and use of substances in the resort is controlled as is the provision of personal protective equipment.

### Pest Control

- Resort management and our guests take the issue of pest control, including bedbugs, very seriously and share a concern with keeping pests out of the resort. The safety and comfort of our guests are our top priority. To that end, our resort maintains high levels of vigilance, and we perform regularly scheduled inspections.
- Since bedbugs can be easily transmitted anywhere and are often lodged in luggage or on clothing, the resort employs a thorough detection program based on training, education and awareness.
- In the unlikely and unusual event the resort or a guest suspects a problem, the area in question is isolated to determine whether a problem exists and, if warranted, the guest is relocated and the situation is immediately remedied. In the unlikely and unusual event the hotel or a guest suspects a problem, the guest is relocated, the area in question is isolated to determine whether a problem exists and, if warranted, the situation is immediately remedied.
- Our resort has retained the services of a licensed, reputable Pest Control Company that is readily available to dispatch trained professionals to perform appropriate inspections and treatments (if warranted) of affected areas.

### Hotel Specific Information

- Guest fire evacuation notice displayed in guest rooms – Yes
- Number of recognized fire exits/stairs – Three
- The sound of the fire alarm is – Whoop
- The resort's main fire Assembly Point is located at the corner of Katella and S West Street.
- Number of bedroom floors: - 8
- Number of bedrooms: 618
- Number of Swimming Pools: - One
- A separate procedure for assisting identified disabled guests in the event of emergency evacuation is in place.
- Location of local hospital(s) – 101 The City Dr S, Orange CA, 92868 714.456.6011, approx. 9 miles away from resort.
- Location of nearest fire station – 1717 S Clementine St, Anaheim, CA 92802, approx. 1.1 miles away from resort.
- Location of nearest police station – 425 S Harbor Blvd, CA 92805 714.765.1911 (Emergency #), approx. 2.5 miles away from resort.
- For 24-hour Security, call security dispatch # 657.373.2690.
- For internal emergency contact number, call Extension 55.

# EVACUATION ROUTE MAP

